

**Open Report on behalf of Glen Garrod,  
Executive Director of Adult Care and Community Wellbeing**

Report to:	<b>Adults and Community Wellbeing Scrutiny Committee</b>
Date:	<b>5 September 2018</b>
Subject:	<b>Adult Care and Community Wellbeing Quarter 1 2018/19 Performance Report</b>

**Summary:**

This report presents performance against Council Business Plan targets for the Directorate as at the end of Quarter 1 2018/19.

A summary of performance against target for the year has been provided in Appendix A of this report.

A full analysis of each indicator over the year has been provided in Appendix B of this report.

The report features the Directorate's Council Business Plan measures agreed for the 2018/19 and 2019/20 financial years. Where there have been changes such as a new measure or an amendment to an existing measure, this has been highlighted in the summary. The measures now making up the Council Business Plan set are felt to best reflect the impact of the work of the directorate.

**Actions Required:**

The Committee is requested to consider and comment on the Quarter 1 performance of the Directorate.

## **1. Background**

The report constitutes a first look at performance against the agreed Council Business Plan measures for the 2018–2020 period. It shows the latest performance data available for each of the measures, if this is not performance as at end June 2018, the time period for the data is shown clearly in the summary. This new set of Council Business Plan performance measures has been designed to reflect the impact of the work of Adult Care and Community Wellbeing across its five commissioning strategy areas. In order to allow the Committee to discuss the new set of measures, the approach of focusing in more detail on one area of performance in the Quarterly performance report will commence from the Quarter 2 report.

As in previous performance reports to the Committee, a one-page summary has been provided as Appendix A to this report – this shows at a glance the status against target for each measure.

In summary, this report demonstrates that at the end of Quarter 1 2018/19 for Adult Care and Community Wellbeing Council Business Plan measures:

- 5 have exceeded the target
- 10 have achieved the target or are within an agreed tolerance
- 5 have not achieved the target or performed within the tolerance range
- 6 do not yet have data for Q1 2018 – this is due to new measures with a time lag in data being available

More detail, including commentary from owners on the performance, benchmarking and comparison with other areas is provided in Appendix B. This includes activity to improve performance in each measure, where appropriate. This has been provided to the Committee to illustrate a full and detailed picture of performance.

For each of the five commissioning strategy areas, the key features of this report are:

### **Public Health**

The set of measures for Public Health has been more expanded to better reflect the breadth of work in this division. There are four new measures relating to:

- Housing Related Support
- Smoking Services
- Wellbeing Service outcomes – replaces previous wellbeing measure
- Community Equipment Services

As some of these services commenced at the start of the financial year, there is not yet data to populate Q1 performance.

Performance of the alcohol rehabilitation service has continued the trajectory of improvement seen throughout 2017/18 – however it is short of the 40% target.

### **Safeguarding**

A reduced set of measures now includes a focus on outcomes after the conclusion of a safeguarding enquiry – for this measure, the Quarter 1 target was not met – this was due to a change in the screening process.

### **Specialist Adult Services**

Changes to the measures in this commissioning strategy have been limited to introducing a separate measure for reviews of clients with mental health social care needs. The Council is now working with Lincolnshire Partnership NHS Foundation Trust to co-ordinate the undertaking of the outstanding reviews which should bring performance back on track for Quarter 2.

## **Carers**

The measures for this commissioning strategy have been amended to more closely measure the achievement of the aims of the strategy. The new measures introduced cover the social contact of carers and those carers who have had a review of their needs.

The number of carers supported in Lincolnshire has continued to rise. However due to an increase in the official population figures for the county, when expressed as a rate, this measure falls just below target.

## **Adult Frailty and Long Term Conditions**

This strategy area retains some key measures and introduces three new or amended measures.

- New requests for support resulting in no ongoing or low level support
- People reporting that services give them control over their life
- Reablement leading to no ongoing or low level support

The direct payments measure has had an ambitious target set for 2018/19 – which carries on an upward trajectory of performance from previous years. Whilst an increased number of older people have taken up a direct payment in Quarter 1, the proportion is lower than Quarter 4 due to an increased number of people in the denominator.

## **2. Conclusion**

The Adults and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report and the Council Business Plan information shown in Appendix A.

## **3. Consultation**

### **a) Have Risks and Impact Analysis been carried out??**

No

### **b) Risks and Impact Analysis**

N/A

## **4. Appendices**

These are listed below and attached at the back of the report	
Appendix A	Quarter 1 Adult Care & Community Wellbeing Performance Summary
Appendix B	Quarter 1 Adult Care & Community Wellbeing Full Performance Analysis

## **5. Background Papers**

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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